



Behavioural Interview: Tools & Techniques

Introduction:

‘RIGHT people at RIGHT Place’ – selection of RIGHT people is one of the most tough job in any organization. There are different methods for Recruitment and Selection. One of the widely used method for Interview is ‘Behavioural Interview’

This workshop will focus on ‘HOW’ part of Behavioural Interview. i.e. How to conduct Behavioural Interview, How to prepare Behavioural Interview questions and How to interpret the answer of Behavioural Interview questions.

Key Learning Objectives: Delegates will be able to:

- Learn the importance and impact of Behavioural Interview
- Apply the skill in Behavioural Interview
- Frame Behavioural Interview Question
- Select RIGHT people through Behavioural Interview

Brief Contents:

- Behavioural Interview: What, when, Why
- Behavioural Interview Process: Road Map
- Traditional vs Behavioural Interview
- STAR Model for Behavioural Interview

Features of the Program:

- **Duration:** 2.5 hours
- **Date:** 23 January 2021
- **Time:** 7.30 pm to 10 pm BST / 1.30 am to 4 pm GMT
- **Mode of Delivery:** Online LIVE via zoom
- **Interaction:** Yes, interactive session
- **Exercise:** Yes there will be exercise to do
- **Certificate:** Yes, Electronic Certificate will be issued
- **Material:** Delegate will receive electronic workbook for the program

Resource: Ms. Sheryl Barretto, Malaysia

Endorsement/ Recognition by International Body:

This Program is recognized by Society for Human Resource Professionals – USA for recertification credit for their Certification Program

“This program is valid for 3 PDCs for the SHRM-CP® or SHRM-SCP®.”



This program is also endorsed by International Professional Accreditation Council – Singapore [www.ipacglobal.org]